

APPROVED

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| Programme Code | CBA | Programme Duration | 1 |
| Programme Level | 8 | EQF Level | 6 |
| Programme Credits | 15 | EHEA Level | First Cycle |
| Semester Duration | 12 Week(s) | | |
| Language of Instruction | English | | |
| Field of Study | 0413 - Management and administration | | |
| CAO Code; QQI Programme Code etc | Code | | |

Programme Outcomes

On successful completion of this programme the learner will be able to :

| Description |
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| Comprehensively demonstrate specialised knowledge of the core concepts instrumental to understanding information elicited, analysed, and managed in business analysis tasks. |
| Demonstrate an ability to analyse the processes, procedures, systems and structures that are in place - and to evaluate their performance, effectiveness, and efficiency. |
| Apply the skills necessary to be able to communicate effectively with various stakeholders within and outside of an organisation under various circumstances. |
| Demonstrate an understanding and application of the Dynamics of Change, the tools and techniques available to initiate the required change and to manage the process effectively. Further, to manage resistance to change and how to harness the positive energy during the change process. |

Semester Schedules

Stage 1 / Semester 1

| Module Code | Title |
|-------------|---|
| H8BSA | Business Systems Analysis |
| H8CDY | Communication Dynamics - Maximise your Personal Effectiveness |
| H8MGC | Management of Change |