

## H8BPM: Business Process Management

Module Code:	H8BPM
Long Title	Business Process Management <b>APPROVED</b>
Title	Business Process Management
Module Level:	LEVEL 8
EQF Level:	6
EHEA Level:	First Cycle
Credits:	10
Module Coordinator:	DERMOT BRADFIELD
Module Author:	DERMOT BRADFIELD
Departments:	
Specifications of the qualifications and experience required of staff	
<b>Learning Outcomes</b>	
<i>On successful completion of this module the learner will be able to:</i>	
<b>#</b>	<b>Learning Outcome Description</b>
LO1	Business Process Management - Model business processes - Benchmark business processes performance - Assess business processes performance - Design business process improvements.
LO2	Understand the role and potential of IT to support business process management.
LO3	Understand the challenges of business process change and how to support business process change.
LO4	Understand different approaches to business process modeling and improvement.
LO5	Understand the challenges and risks concerning business process outsourcing, especially those dealing with ethnic cultural differences from offshore engagements.
LO6	Use basic business process modeling tools.
LO7	Simulate simple business processes and use simulation results in business process analysis.
<b>Dependencies</b>	
<b>Module Recommendations</b>	
No recommendations listed	
<b>Co-requisite Modules</b>	
No Co-requisite modules listed	
<b>Entry requirements</b>	

# H8BPM: Business Process Management

Module Content & Assessment			
Indicative Content			
<b>Business Process Management – 15%</b> Principles of Business Process Management Business Process Re-engineering Business Process Modelling Challenges in managing business processes Approaches to business process management & improvement			
<b>Understanding organisational processes - 20%</b> Business process definition and classification Identifying core processes Modeling processes Documenting processes			
<b>Process assessment - 15%</b> Measuring performance Benchmarking Statistical techniques for process measurement			
<b>Process improvement - 15%</b> Process design guidelines and principles Continuous process improvement Change management			
<b>Using IT for process management and improvement - 20%</b> Business process improvement and modeling software Tools of business process simulation ERP systems Use cases			
<b>Organisational issues in business process management - 15%</b> Understanding the customer Business process outsourcing Managing processes that cross organisational borders			
<b>Practical Content</b> Case study of business re-engineering for a given problem domain Case study highlighting lessons learned for developing Flexibility in customer facing systems			
Assessment Breakdown			%
Coursework			30.00%
End of Module Assessment			70.00%
Assessments			
Full Time			
Coursework			
<b>Assessment Type:</b>	Assignment	<b>% of total:</b>	30
<b>Assessment Date:</b>	n/a	<b>Outcome addressed:</b>	1,2,3,4,5,6,7
<b>Non-Marked:</b>	No		
<b>Assessment Description:</b> Sample Continuous Assessment: A Case study of business re-engineering for a given problem domain.			
End of Module Assessment			
<b>Assessment Type:</b>	Terminal Exam	<b>% of total:</b>	70
<b>Assessment Date:</b>	End-of-Semester	<b>Outcome addressed:</b>	1,2,3,4,5,6,7
<b>Non-Marked:</b>	No		
<b>Assessment Description:</b> End-of-Semester Final Examination			
No Workplace Assessment			
Reassessment Requirement			
<b>Repeat examination</b> Reassessment of this module will consist of a repeat examination. It is possible that there will also be a requirement to be reassessed in a coursework element.			

## H8BPM: Business Process Management

Module Workload				
Module Target Workload Hours 0 Hours				
Workload: Full Time				
Workload Type	Workload Description	Hours	Frequency	Average Weekly Learner Workload
Lecture	No Description	2	Every Week	2.00
Tutorial	No Description	2	Every Week	2.00
Independent Learning Time	No Description	17	Every Week	17.00
Total Weekly Contact Hours				4.00
Workload: Part Time				
Workload Type	Workload Description	Hours	Frequency	Average Weekly Learner Workload
Lecture	No Description	2	Every Week	2.00
Tutorial	No Description	2	Every Week	2.00
Independent Learning Time	No Description	202	Every Week	202.00
Total Weekly Contact Hours				4.00

## Module Resources

### *Recommended Book Resources*

Tony Benedict et al. (2013), BPM CBOK Version 3.0: Guide to the Business Process Management Common Body Of Knowledge, Third Edition. CreateSpace Independent Publishing Platform.

Marlon Dumas et al. (2013), Fundamentals of Business Process Management, 2013 Edition. Springer.

Mathias Weske. (2012), Business Process Management: Concepts, Languages, Architectures, Second Edition. Springer.

Artie Mahal. (2010), How Work Gets Done: Business Process Management, Basics and Beyond, First Edition. Technics Publications.

*This module does not have any article/paper resources*

*This module does not have any other resources*

**Discussion Note:**